



4198 0097

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Shop 8, 31-33 Maryborough Street, Bundaberg Central

www.facebook.com/Rehabwisephysio

Privacy Policy

Rehab Wise Physiotherapy is committed to protecting the privacy of our patients. We understand that you may have concerns about how your personal information is collected, used, and shared, and we want to assure you that we take your privacy very seriously.

What information do we collect?

We collect personal information from you when you:

- Schedule an appointment
- Provide us with your contact information
- Provide us with medical information
- Provide us with payment information

The personal information we collect may include your name, address, phone number, email address, date of birth, medical history, and insurance information.

How do we use your information?

We use your information to:

- Provide you with physiotherapy services
- Communicate with you about your care
- Bill your insurance company
- Comply with legal and regulatory requirements
- Improve our services

Who has access to your information?

Your information may be shared with:

- Our staff
- Our insurance company
- Other healthcare providers who are involved in your care
- Government agencies
- Other third-party vendors who are necessary to provide you with physiotherapy services

How do you contact us?

If you have any questions about our privacy policy, please contact us at:

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How do we protect your information?

We take steps to protect your information, including:

- Using secure networks and systems
- Encrypting your data
- Limiting access to your information to authorized personnel
- Requiring employees to sign confidentiality agreements

What are your rights?

You have the right to:

- Access your information
- Correct any inaccurate information
- Request that your information be deleted
- Restrict the use of your information
- Object to the use of your information for marketing purposes
- Port your information to another healthcare provider

Changes to our privacy policy

We may update our privacy policy from time to time. Any changes to our privacy policy will be posted on our website.



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